**JACKSON ROBBINS**

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**PROFESSIONAL SUMMARY**

Full stack web developer and literal “Jack of all trades.” I have expertise from prior roles that encompass sales, marketing, operations, customer support, and most recently software development. From my extensive experience in customer facing roles, I am skilled at understanding the technology needs of customers or stakeholders and communicating solutions in simple and relatable terms. I am a lifelong learner who enjoys studying complex systems and solving problems.

**TECHNICAL SUMMARY**

**Working Knowledge:** Ruby on Rails, JavaScript, React, WordPress, PHP, Restful API Systems, SQL, Linux Ubuntu & CentOS, Ionic, Angular, HTML, CSS, Bootstrap, Material Design Lite, Git, Node.js, FreshDesk, Trello, Invision, Google Suite

**WORK EXPERIENCE**

[**National Democratic Training Committee**](https://traindemocrats.org/) **— Chicago, IL** August 2019 — Present

Web Developer

NDTC develops a free online and in-person learning platform to train the next generation of Democrats to run for office.

* Collaborate with NDTC's teams to design and build new features for [traindemocrats.org](https://traindemocrats.org/).
* Follow product roadmap to develop improvements for our software built on WordPress.

[**AMOpportunities**](https://www.amopportunities.org/) **— Chicago, IL** July 2018 — November 2018

Junior Web Developer

AMO develops an online platform that connects healthcare providers with medical students seeking clinical rotations.

* Developed the front-end of AMO’s web and mobile app using Ionic and Angular.
* Worked alongside AMO’s various teams to gather input and design custom components for the app’s UX / UI.

[**TouchBistro**](https://www.touchbistro.com/) **— Chicago, IL** July 2017 — October 2017

Customer Care Specialist

Toronto-based tech company that develops a restaurant point of sale (POS) system for the iPad.

* Handle Tier 1 customer support requests from inbound calls, emails, and tickets.
* Assist clients with account options, ongoing subscriptions / billing, and troubleshooting technical issues.
* Created documentation for the support team’s procedures to improve the quality and consistency of customer service.

**Personal Projects**

**Primal Portal —** [**Demo**](https://jackrobbins1.github.io/primal_portal/) **|** [**Code**](https://github.com/jackrobbins1/primal_portal)

Web portal for [Chicago Primal Gym](https://www.chicagoprimal.com/) members to record and view their personal records with interactive dashboards.

* Built back end with Ruby on Rails set-up as a RESTFUL API and hosted on Heroku.
* Created front end with React and used Material-UI for styling the interface and React Router for user navigation.
* Generated interactive animated charts using Uber’s react-vis library.
* Implemented secure login and user authentication using JSON web tokens and bcrypt.

**Grumbler —** [**Code**](https://github.com/jackrobbins1/grumbler_frontend)

WebApp to search and view food inspection records for every Chicago restaurant.

* Utilized Google Cloud Services to enable users to find restaurants with a “Googly” search bar with relevant results.
* Used Chicago’s Data Portal and Food Inspection Records API to show inspection records for Chicago restaurants.

**D3 USA Map —** [**Demo**](http://www.jacksonr.com/simple-d3-us-map/) **|** [**Code**](https://github.com/jackrobbins1/simple-d3-us-map)

Straight forward example of using D3 to render a classic Albers projection of the U.S. with animated landmark pins

* Developed to dynamically render maps for the National Democratic Training Committee’s site [traindemocrats.org](https://traindemocrats.org/)
* Built with D3 and GeoJSON data of the US. Map is made of vector images so it stays sharp at any size or zoom level.

**EDUCATION**

**Flatiron School** **— Chicago, IL** April 2019 — July 2019

* 15 week full-time coding bootcamp that teaches full-stack web development

**Macalester College** **— St. Paul, MN** August 2008 — May 2012

* Bachelor of Arts in Anthropology (GPA: 3.10)

**Associated Colleges of the Midwest: Costa Rica Field Research Program** January 2011 — May 2011